

SAICOHEALTH Connect App: At Your Fingertips

Your journey is made smoother and simpler with the SAICOHEALTH Connect app, everything you need at your fingertips.

Getting started is easy

REGISTRATION PROCESS



1. Download the app from the Apple ® App Store or Google ® Play Store.
2. Open the app and click on **“Create Account.”**
3. Select your country of residence.
4. Enter your National ID or the last 6 digits of your member number.
5. Enter your date of birth (DD/MM/YYYY).
6. Provide your email, mobile number, and create a secure password.
7. Verify your account via the email link.



CONGRATULATIONS! YOU ARE NOW READY TO UNLOCK THE FULL POTENTIAL OF SAICOHEALTH CONNECT MOBILE APP.

► [Click to view Tutorial Video](#)

App Features at Your Fingertips



Policy Benefits: All Your Policy Benefits, Just a Tap Away

- View your policy details
- Track your policy utilization details in real-time (know your annual limits, utilized amount, and what remains available)
- Download your medical e-card
- View your table of benefits



Approvals: Stay on Top of Your Approvals

- Get real-time updates on approval requests from healthcare providers
- Filter with ease by type, category, or family member (for primary policyholders)
- Know the status of your requests instantly



Claims: Hassle-Free Claims Management

- Submit and track reimbursement claims with **zero stress**
- **Simple, step-by-step process to submit a new claim:**
 1. Enter required details quickly
 2. Fill in the provider's information seamlessly
 3. Attach supporting documents with ease
- Need more time? **Save your claim as a draft** and complete it later



Healthcare Providers: Your Healthcare Network, Instantly Accessible

Your medical policy network list includes healthcare providers within your region:

- Leading hospitals for specialized care
- Trusted clinics for routine check-ups
- Reliable pharmacies for prescriptions and essentials
- Expert medical centres for diagnostics and more

How to Reach Us

You can find all our contact numbers listed at the bottom.